



EMR Based & Standalone Telemedicine Services

Vendor Information

This guide provides frequently used EMRs and the EMR telemedicine vendor information. You will also find a listing of standalone telemedicine services. The information provided is intended to serve as a general resource* You may also [refer to this document](#) for additional details on telemedicine options (from our colleagues at the Massachusetts Medical Society).

Contact your EMR vendor directly with further questions on telemedicine services, plans and pricing

EMR	Suggested Telemedicine Vendors	Resources
Allscripts	FollowMyHealth	Allscripts Support
Amazing Charts	Updox	Updox Amazing Charts Patient Portal Support
Athena	Chiron Health Snap MD Otto Health**	Athena Health Marketplace About Chiron Health Snap MD Support Otto Health Provider Resources**
Criterion	Doxy.Me	Doxy.Me Features
eClinicalWorks	Healow	Healow FAQs
Greenway	Chiron Health Ottohealth** IM Your Doc Updox	About Chiron Health Otto Health Provider Resources** IM Your Doc Video Consults Updox Support

** To open the Otto Health links, please use Chrome, Firefox or Safari browsers. Internet Explorer and Microsoft Edge are NOT supported browsers. If you need additional help, please contact [Otto Health Support](#).

EMR Based & Standalone Telemedicine Services Vendor Information continued

EMR	Suggested Telemedicine Vendors	Resources
Nextgen	Otto Health**	Otto Health Provider Resources**
Practice Fusion	Updox for Practice Fusion	Updox Support
Quanum	CompuGroup Medical	ELVI Compu Group One Pager

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Other telemedicine options to consider (based on positive CIN provider feedback)

[Doxy.Me](#)

[Vsee](#)

Telemedicine applications allowed during COVID-19 pandemic

[Face Time](#)

[Skype](#)

[WhatsApp](#)

[Zoc Doc](#)

Questions?

Email your Provider Engagement Manager at mshp@mountsinai.org or call 877-234-6667.

For more telemedicine information and resources, visit the [MSHP COVID-19 Resource Hub](#).

*This information is intended to serve as a general resource. No recommendation or endorsement by MSHP for the service(s) listed is expressed or implied. This information does not constitute legal advice. MSHP is not responsible for the recommendations of or the quality of the work provided by any of the parties listed.