



Telemedicine

Medicare Codes and Reimbursements

Medicare codes and reimbursements for telemedicine services are provided below. Rates are subject to change and rates for Manhattan, may differ slightly by geography.

Please note that much of this information is changing rapidly; we encourage you to [visit CMS.gov](https://www.cms.gov) for the latest information. This document is current as of 11:00am EST 5/4/2020.

Video Visit	Medicare Codes	Requirement	Medicare Reimburses
Video Visit	99212-15 E&M (established) 99202-05 E&M (new)	Same as in-person visits: Time spent with patient and in counseling and coordination Use POS code that would have been used for in-person visit but add modifier 95	Same as in-person professional rates
Telephone Visits	99441	Telephone evaluation and management service 5-10 mins	\$53.81
	99442	Telephone evaluation and management service 11-20 mins	\$87.76
	99443	Telephone evaluation and management service 21-30 mins	\$126.67
Email Communications	99421	5-10 min over 7 days	\$17.71
	99422	11-20 min over 7 days	\$35.64
	99423	21+mins over 7 days	\$57.63
Provider /Specialist Communication	99452	Consultation with Specialist via telephone, email or EMR communication; 16 minutes minimum in prep and discussion	\$42.39

Questions? Contact your Provider Engagement Manager, email us at mshp@mountsinai.org, or call us at 877-234-6667.